Most of the time, puffy or red eyes in your baby are caused by a blocked tear duct or infection by viruses or bacteria. Some eye infections may be serious and need special medication.

Contact your doctor or go to the emergency department or health clinic at once if your baby is under two weeks and:

- Your baby’s eyes are red
- Your baby’s eyes have thick pus
- Your baby’s eyelids are swollen or puffy

Your baby’s eye needs to be examined to find out if it is an infection that needs to be treated.